

# COVID-19 Library and Student Success Center Update

The Library and Student Success Center are committed to protecting the health and wellbeing of UAMS students, faculty, and staff, while offering services on-site and remotely. The Library is located in the ED II building on the UAMS campus. Onsite services and virtual support are available. Below are policies related to the Library and the Student Success Center currently in effect during the COVID-19 pandemic.

## CAPACITY LIMITS FOR THE LIBRARY

- The Library monitors entry access to manage capacity limits due to social distancing requirements. The entry process at the Library front door requires a few moments, so in order to speed the process, have your student ID badge ready to scan and display your daily UAMS screening sticker.
- Minimal Library spaces available are 20 computer seats and 59 study seats. The capacity numbers will increase as renovation projects are completed and more space opens.

## SOCIAL DISTANCING IN EFFECT

- **Minimize close contact with others.** UAMS advises all community members to maintain good hygiene habits and to practice social distancing. Please maintain a 6ft distance between you and other individuals. Study spaces and computer workstations have been clearly marked in order to help you maintain safe distances.
- **Use of the elevator and stairs.** The elevator is available for use with the limit of one person at a time due to the small size. When possible, please use the stairs rather than sharing the elevator.

## FACE COVERINGS REQUIRED IN THE LIBRARY AND STUDENT SUCCESS CENTER

- **The use of face coverings is required at all times.**
- Food and drink allowed ONLY in the 1<sup>st</sup> floor Lounge area at this time.

## SELF-CLEAN THE SPACE BEFORE USE

- **Sanitizing wipes, protective gloves, and hand sanitizer supplies** are on each floor for you to use to clean your designated space before you sit down.

## LIBRARY USE:

- **Check in is required when entering the Library.** In an effort to ensure safe study and testing space in the Library and to follow social distancing requirements, all students will be required to check in at the front door when entering the Library. Everyone must wear a face covering and use hand sanitizer upon entry. Please have your UAMS student ID badge ready to be scanned.
  - **Register for a Library account:** If you haven't already created a Library account, please register [here](#). Having an established Library account will speed the check-in process when you come to the Library.
- **Spaces in the Library for check-out and access:** A limited number of spaces are available in the Library to align with social distancing requirements. You may choose a space for computer use, study space, or testing space.

- **Using space:** When you check out a space in the Library, you will receive a laminated card indicating your Library activity and space designation. Before studying or testing, you are responsible for self-sanitizing the area you are using. Cleaning supplies are located on each floor. When you leave the Library, return the laminated card to the Circulation Desk to check in your space. Please remain in the space checked out to you for studying and testing, adhere to social distancing guidelines, and wear a face covering at all times.

### **ALL LIBRARY SERVICES ARE AVAILABLE**

Library assistance and support in locating authoritative information is available. Library Liaisons work with each department to assist students, faculty, staff and clinicians with their information needs. Please visit the library E&RS Department on the 1<sup>st</sup> floor of the Library to meet with our librarians or request an online consult or other support at: <https://library.uams.edu/online-forms/>. Additionally, a list of our Library Liaisons and their contact information is located at <https://libguides.uams.edu/liaisons>.

### **ALL STUDENT SUCCESS CENTER SERVICES AVAILABLE**

Student Support Services are located on the 3<sup>rd</sup> floor of the Library. Faculty within the department provide support to all UAMS students. Please visit the Student Success Center to request service or locate our faculty contact information at <https://studentsuccess.uams.edu/about-us/contact-us/>. Specific services and contact information is also denoted below.

- **TESTING**

Testing is administered on the 3<sup>rd</sup> floor of the Library. All test takers will need to check in at the front door of the Library and request a Student Success Center Testing card. Please bring the card with you and check in with a Testing Coordinator. You will be instructed on the testing process and will be responsible for sanitizing your testing area before and after testing.

In order to follow social distancing guidelines, please only test in designated testing carrels.

Testing reservations are submitted by faculty. Students do not reserve testing spaces for themselves.

- **LEARNING SERVICES/PEER TUTORING**

Students are encouraged to meet with a Learning Specialist to discuss academic challenges and the possibility of peer tutoring. To request an appointment, please fill out the [form](#) on the Student Success Center website and a Learning Specialist will contact you.

Peer tutoring is also available. To request peer tutoring, please [request a meeting](#) with a Learning Specialist.

- **STUDENT TECH SUPPORT**

Tech support is available to help students connect to the campus learning environment, install applications, troubleshoot issues, etc. Remote services are available as long as the student has an Internet connection. Pascal Schmetz is available for onsite support, via phone at 501-526-6003 or email at [ssctech@uams.edu](mailto:ssctech@uams.edu). Additionally, you may request assistance by please filling out the online [form](#).

- **WRITING SUPPORT**

Assistance with writing is available for all students. Please [submit](#) your writing and a writing expert will be in contact with you.

#### **WHAT HAPPENS IF YOU DO NOT COMPLY**

The Library is historically a favorite place for students to study individually as well as to meet and study in groups. However, the COVID-19 pandemic requires us to reconsider the use of the space, to limit capacity, and provide distancing for the safety of everyone. It is critical in this space used by so many, that everyone adhere to these directives for your own wellbeing and for the good of those around us.

**Failure to comply with the expectations above will result in a report to your college, program, or department.**

#### **QUESTIONS**

For questions relating to the Library, please call 501-686-6732. For questions regarding the Student Success Center, please call 501-686-6208.